



GREENWICH TERMINALS LLC



Packer Avenue Marine Terminal is operated by Greenwich Terminals LLC. Packer Avenue Marine Terminal is located at 3301 S Columbus Blvd., Philadelphia, PA 19148.

Please visit us on our website at www.Holtlogistics.com. For more information including Container Status, Vessel Schedule, Booking Lookups, and access to your Login please choose Holt Connect (located on the top right of the home page).

Container Status

- Choose either single container or multiple containers and input the container number.
- The top blue line indicates if the container is in the yard or has gated out. Manifested indicates it has not yet arrived at the terminal. Consult the schedule page to determine the approximate arrival date.
- Release Status indicates which type of hold the container is on, if any.
- For a customs hold please contact your customs broker directly if it is not pending an exam.
- If you are a customs broker, please ensure your entry is filed for port district 1101 with the correct piece count. Packer Avenue Marine Terminal's Facility Code is C095.
- If you need clarification on an CBP Ag exam clearance status, please send an email to the Ag Resolution Address: CBPAIPHILA@cbp.dhs.gov
- For freight hold, please contact the ocean carrier for details regarding clearance of a freight hold. Carriers send us freight releases electronically or by manually entering into our terminal operating system.
- For free time inquiries and demurrage charges, please contact the shipping line if the free time is not listed under Demurrage Status.
- To make payments for demurrage or exam fees, see the attached link for Pay Cargo. Please choose Overnight Payment Instructions for information on other payment options. To confirm receipt of payment please call 856-742-3060.
- Terminal Service Status will indicate exams along with associated fees that will be performed on terminal.
- "Planned" status indicates an exam is scheduled.
- "Presented" status indicates the container is staged for and/or undergoing or about to undergo the exam.
- "Complete" status indicates the exam is finished.

ERD/Cargo Cut

- Choose Vessel Schedule under Holt Connect and locate the vessel that is associated with the booking. Receive dates are listed on the far right.

Requirements for Trucking Companies

- SCAC Code
- Insurance on file with UIIA: <https://www.uiia.org/>
- Company and Drivers on file with eModal: <https://www.emodal.com>
- Drivers must have TWIC cards: <https://www.tsa.gov/for-industry/twic>
- Holt Paperless Signup: <http://system.holtlogistics.com/broker/paperlessrequest.php>

Requirements for Drivers

- All drivers must be registered in eModal.
- All drivers must have a valid CDL and TWIC (Non-TWIC escort is available for container transactions at a rate of \$150.00 per container).
- All drivers must have a registered RFID tag (obtained through eModal).
- To pick up a full container the driver must have a 4 digit pick up number.
- To pick up an empty container the driver must have a valid booking number, which is already on file in the TOS.

Obtaining a Pickup Number

- The freight forwarder, the customs broker or the beneficial cargo owner (the entity providing the delivery order for the shipment) must create a pickup number in the Broker / Trucker app at Holtlogistics / Holt Connect.
- Create a log in by choosing Paperless Sign up. This will prompt you to fill out a form and submit it. Once submitted, customer service will assign you a User ID and password. Please allow up to 90 minutes for them to complete this process. Once you obtain login criteria go to Holt Connect and choose Broker/Trucker login. Use the new ID and password and choose Assign SCAC. When the trucking company SCAC code is assigned to the container or BOL, a pickup number will automatically be generated.
- The trucking company will have access to the pick-up number. Although some trucking companies insist on you providing the number, once the number is generated, the trucking company is able to retrieve it themselves.

Appointments

- No appointments are currently necessary for container transactions. Dry import and export containers are first come, first serve.
- Gensets are provided per driver request. For loads requiring a genset, the pick-up driver must be in gate and routed by 1630.
- For Fyffes pick-ups and deliveries please contact Delaware Avenue Enterprises at 215-551-2735 for appointments and any other inquiries.
- For Break Bulk and CFS appointments or inquiries at Packer Ave Marine Terminal, please call 215-551-2740.
- For Break Bulk/CFS/Transloading pricing inquiries please contact Mike McCaffrey at 215-551-2665 or mmccaffrey@holtlogistics.com.
- To request a late gate please contact the steamship line.

Hazardous Container Instructions

- In order to more efficiently receive hazardous cargo at Packer Avenue Marine Terminal, we require hazmat documents to be submitted in advance of cargo arrival. We do not accept documentation at the time of arrival.
- Please send all documentation to packerhaz@holtlogistics.com prior to arrival at the terminal. This procedure will eliminate any delay to the driver during the in gate transaction.
- Instructions:
 1. Scan the appropriate documents and save, preferably in pdf format.
 2. Initiate email addressed to: **packerhaz@holtlogistics.com**

- In the subject line: **Booking number, Container number.**
3. Attach the document files and send.
 4. Wait for an email confirmation that the documentation has been processed.
 5. Container can be delivered only *after* email confirmation has been sent.

Export Fumigation

- Some export cargo is subject to fumigation prior to vessel loading due to laws and regulations of the country of importation.
- On site, terminal fumigation can be performed on closed containers (no flat racks or open tops).
- Before delivering the loaded container, the shipper needs to coordinate with one of our approved Fumigation contractors listed below.

Western Fumigation
10 Industrial Highway
MS 52 / Building O
Lester, PA 19029
610.595.2100 / fax 610.595.2103
westernfumigation.com

EcoLab
53 McCullough Drive
Newcastle, DE 19720
302.655.8179 / fax 302.322.6887
jeannett.bagnoli@ecolab.com

- Based on the technical requirements the Fumigation contractor will ensure that the required treatment can be performed on site.
- The Fumigation contractor also will coordinate with the shipper and terminal in advance of the container delivery through the completion of the fumigation process.
- Once on terminal, the process can be tracked by monitoring the container status at <https://www.holtlogistics.com/holtconnect/>.